

Chair Care and Maintenance



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With regular care and maintenance, your Herman Miller Aeron Chair will provide many years of superior performance and satisfaction. To maintain the quality of your Herman Miller product, please follow the cleaning procedures outlined here.

The instructions for the care and maintenance of Herman Miller Products are provided to you as a service. No warranty is implied since results may vary.

SAYL Chair Suspension Back

Normal cleaning

- * Wash surface with a soft cloth soaked in mild detergent and warm water.
- * Rinse thoroughly and dry with a soft cloth.

Do not use solvents or abrasive kitchen cleaners.

Work Chair Base

Polished Aluminum

- * Apply a pre-softened paste wax to polished aluminum components following the manufacturer's instructions.

In humid atmospheres near salt water, apply the wax once a month.

In other areas, apply wax every three months to maintain the appearance of the aluminum.

Side Chair Base

Trivalent Chrome

- * Wet cheesecloth in a nonabrasive cleaner, like liquid dish soap, and rub the trivalent chrome component lightly until the original luster reappears.
- * Dry the component with a soft cloth to remove any soap residue.

Arm Pads

Normal cleaning

- * Wash surface with a soft cloth soaked in mild detergent and warm water.
- * Rinse thoroughly and dry with a soft cloth.

Do not use solvents or abrasive kitchen cleaners.

Ink Stains

- * Apply isopropyl alcohol to a clean, damp absorbent cloth.
- * Start at the outside of the ink stain and work towards the center.
- * Apply pressure but do not rub too vigorously.
- * It is important as the cloth becomes stained, use a clean section of the dampened cloth or the stain will spread.
- * Apply isopropyl alcohol to the cloth as needed.

If ink stain persists, use acetone in place of procedure above.
This procedure is not intended for normal cleaning.

Fabric Seat, Back

Normal cleaning

- * Vacuum fabric as needed using an upholstery attachment.
- * Do not brush fabric or use a vacuum attachment with a rotary brush.
- * Brushing may permanently damage the nap or change the character of the fabric.
- * Do not apply water or any liquid solution.

Wetting the fabric with any liquid solution may result in permanent damage.
If further cleaning is needed, dry-clean or spot clean with solvent cleaner.

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Spot Cleaning

*Immediately soak up the stain with a soft absorbent cloth.
Do not dry the stain completely or it may set.
The longer a stain is allowed to remain on a fabric, the more difficult it is to remove.

Water-based stains such as coffee, soft drinks, fruit juices, or milk

*Use a water-based cleaner (specifically made for cleaning fabric) or a solution of mild (alkaline) warm soapy water (not overly soapy) applied with a damp clean cloth or sponge.
* Work the cleaner into a lather or foam.

Never use hot water; it will set the stain.
Avoid scrubbing.

Oil-based stains such as lipstick, grease, or salad dressing

* Use a dry cleaning solution applied with a damp clean cloth or sponge.
* Test the cleaning solution on a small, concealed area first. If there is no spotting, ringing, or damage to the fabric or its dyes, apply the cleaning solution to the soiled area with light, quick strokes.
* Begin at the outside of the stain and work toward the center, being careful not to over-saturate the fabric.

K2R is also a product that can be used. See product label for complete instructions.
Do not over apply water or any liquid solution to fabric.
Excessive wetting of the fabric with any liquid solution may result in permanent damage to the material.
Do not rub too vigorously or you may damage the nap of the fabric or break fibers.
Several light applications are better than one heavy application.
Soak up all remaining solution and then use another clean cloth or sponge dipped in cool water to remove any residue.
Let fabric dry thoroughly and then vacuum well before using.
If the stain resists cleaning, contact a professional cleaner.

Large Areas

If large areas are soiled, contact a professional cleaning firm.